

Vital information at a glance

Travel Services, Inc. – San Juan, Puerto Rico – Fact Sheet

Year Started:	1955
Employees:	70
Chairman of the Board:	Paul Ferguson (pferguson@destinationpuertorico.com)
President:	Joanne Ferguson-Twiste, DMCP, CMP (jferguson@destinationpuertorico.com)
Sales Managers:	Alicia Todaro (atodaro@destinationpuertorico.com) Sacha Delgado (sdelgado@destinationpuertorico.com) Melissa Pueyo (mpueyo@destinationpuertorico.com) Christopher de Medeiros (cdemedeiros@destinationpuertorico.com)
To request an RFP or more information:	info@destinationpuertorico.com
Mail:	PO Box 6186, San Juan, PR 00914
Physical Address:	1911 Loiza Street, San Juan, PR 00911
Telephone:	(787) 982-1200
After Hours Tel:	(787) 982-1260
Fax:	(787) 982-1270 (Sales) / (787) 982-1220 (Accounting)
Web Site:	www.destinationpuertorico.com
Satellite Offices:	Caribe Hilton Hotel, San Juan Marriott Hotel & InterContinental San Juan
Areas of Operation:	The entire island of Puerto Rico, including all major resort areas. The Puerto Rico Tourism Company has authorized TSI to freely operate in and out of every hotel property on the island, without restriction whatsoever.
Affiliations:	The Contact DMC Group, ADME (Association of Destination Management Executives), SITE, MPI, FICP, PCMA, Puerto Rico Hotel and Tourism Association (Board Member), Puerto Rico Convention Bureau(Board Member), Caribbean Hotel Association
Company Description:	<p>Pioneered Destination Management in Puerto Rico with start-up in 1955 and still setting the standard on the island. Certified personnel on staff (both DMCP and CMP). Puerto Rico's only Accredited Destination Management Company (ADMC). Offers dynamic communications both during planning phase as well as actual operations; and precise program management through computer tracking of all services and dedicated coordinator assignment.</p> <p>Headed by Joanne Ferguson-Twiste, the company strives to assist, based on identified needs. Satisfied clients find TSI's plain talking, straight shooting and articulate approach to doing business refreshing. The firm makes no false promises. The single overriding consideration that governs all its actions and recommendations asks "is this in the best interest of the client". If an idea can't pass that test, it's not proposed.</p>